

100% Satisfaction Guarantees

On Time Guarantee

We're On Time, You'll See or the Repair is Free!® means if we fail to deliver a qualified service electrician to a client's home within the specified appointment window, we must repair the client's situation to operating conditioning at no charge for parts or labor across the board – no matter what or how expensive the repair is.

Service & Repair Guarantee

If you are not 100% satisfied with the service we have provided, we will refund all of your money. If our electricians smoke or swear in your home, are not drug-free, do not wear floor savers, or leave your home without cleaning up, you do not pay for the service. If a repair fails in the first year, we will repair it again absolutely free.

Electrical Panel & Main Service Guarantee

We guarantee that your electrical panel and main service replacement project will be completed on or before the date we have promised. We guarantee our workmanship for a period of 3 years. If your panel or service gives you any trouble at any time during that period, we will repair the problem free of charge. We guarantee that all materials used will be as specified and up to the code in your area. And we guarantee to protect the condition of your home.

Equipment & Fixture Guarantee

We guarantee that the equipment and/or fixtures we supply and install in your home will perform as we have stated. If any equipment or fixture fails during normal use in the first year, we will either repair or replace the item at no charge to you.

